

NATIONAL SECURITY PERSONNEL SYSTEM (NSPS) OVERVIEW BRIEFING

Flexibility - Accountability - Excellence



Crosswalk



DoD 1400-25-M, April 28, 2006

- SC1910 General
- SC1911 Conversion into NSPS



http://www.cpms.osd.mil/nsps/nsps101/nsps/index.htm

- SC1920 Classification (Career Groups / Pay Schedules / Pay Bands / Occupational Codes)
- SC1930 Compensation Architecture Pay Policy (Pay / Pay Administration)
- SC1940 Performance Management
- SC1950 Staffing and Employment
- SC1960 Workforce Shaping



What NSPS Does <u>Not</u> Change



- Merit system principles
- Rules against prohibited personnel practices
- Whistleblower protection
- Veterans' preference
- Benefits (retirement, health, life, etc.)
- Antidiscrimination laws
- Fundamental due process
 - Acq Demo

- Allowances and travel/subsistence expenses
- Training
- Leave and work schedules
- Other personnel syste(<u>Buthlet AcqDemo</u>)
- Lab demo organizations (until FY 08)
- Fair Labor Standards Act



Spirals



| Spiral | Coverage |
|-------------------------|---|
| Spiral 1.1, Apr 2006 | CHRA (CONUS, AK, HI) (2,400 employees) |
| Spiral 1.2, Oct 2006 | MEDCOM, OSA, MDW, USASOC & TBD |
| Spiral 1.2, Jan (2007) | ASMCLTOSSCOEDNUSMEHRA & TBD |
| Spiral 1.3, Mar 2007 | To be determined |
| Spiral 1.4, Oct 2007 | To be determined |
| Spiral 2, FY07 (?) | All other Army activities except exempted Lab Demos |
| Spiral 3, FY08 (?) | Lab Demos ⁴ |





Conversion

AcqDemo

Business Management/ Technical Management Professional NH

Technical Management Support
NJ

Administrative Support NK

NSPS

Standard Career Group YA YB YC YP

Scientific & Engineering CG
YD YE YF

Medical CG YG YH YI YJ

Investigative & Protective Services CG
YK YL YM YN



Conversion



Conversion Provisions
NSPS Federal Register, November 1, 2005
§ 9901.371 (a)An affected employee may
convert from the GS system, a prevailing rate
system, the SL/ST system, or the SES system (or
such other systems designated by the Secretary
as DoD may authorized to include under 5 U.S.C.
9902)....

Conversion Provisions
NSPS Federal Register, November 1, 2005
§ 9901.371 (b) The Secretary will issue implementing issuances prescribing the policies and procedures necessary to implement these transitional provisions.



Conversion to NSPS



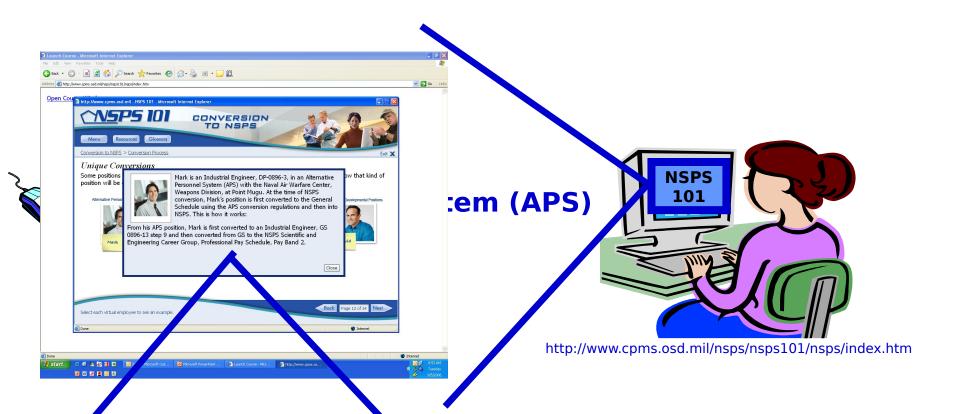
- DoD 1400-25.M, Subchapter 191
- AcqDemo CCAS
 Payout Effective Pay
 Period Prior To NSPS
 Conversion!

- No loss in pay
- Initially converted to appropriate career group, occupational code, pay schedule and pay band based on permanent position of record (occupation, current and target broadband, supervisory status and salary amount)
- Conversion occurs through automated process
- Some will convert to new Position Requirement Documents (PRDs)
- Others will convert on their existing PRDs which will require minor updates (from old pay plan & broadband to new) BUT no changes to contents/ format
- No Buy-In of Within-Grade-Increase for AcqDemo, but Component may authorize pro-rated base pay increase



Conversion AcqDemo to NSPS





From APS convert to GS PS or Alternative Personnel System then to NSPS Is Not AcqDemo!



Conversion

AcaDemo to NSPS





How do I
convert
from I'm a I
AcqDem^2

a maked out NH 5 at \$85,578.





Conversion Chart (extract)





AcqDemo NH to NSPS

Supervisory or **Non-supervisory**



| | Supervisory Acq Demo CG & PBL | NSPS Schedule(s) | NSPS PB |
|---------------|--|---|------------|
| | NH - BUS & TECH MGT PROF, Level I | n/a | n/a |
| | NH - BUS & TECH MGT PROF, Level II | YA - STND - PROF/ANALYTICAL * YD - E&S - PROF * | Pay Band 2 |
| | NH - BUS & TECH MGT PROF, Level III | YC - STND - SUPVY/MGR YF - E&S - SUPVY/MGR | Pay Band 2 |
| $\overline{}$ | | | |
| | NH - BUS & TECH MGT PROF, Level IV | YC-STND-SUPVY/MGR | Pay Band 2 |
| | Salary less than GS-14/10 + 5% | YF - E&S - SUPVY/MGR | ** |
| 2006 | [\$106,186] | YJ - MED - SUPVY/MGR | |
| 20 | NH - BUS & TECH MGT PROF, Level IV | YC-STND-SUPVY/MGR | |
| | Salary = or greater than GS-14/10 + 5% | YF-E&S-SUPVY/MGR | Pay Band 3 |
| | [\$106,186] | YJ - MED - SUPVY/MGR | |

| | W 0 : 4 D 00 A DD | MODE OF THE PROPERTY OF | NODO DO | par is titica ana coaca as sapervisory |
|---|---|-----------------------------|-------------|--|
| | Non-Supervisory Acq Demo CG & PB | NSPS Schedule(s) | | in SC1920.4.4. |
| | NH - BUS & TECH MGT PROF, Level I | YP - STUDENT EDÆMPL PGM | Pay Band 1 | eview supervisory positions, to be |
| Г | NH - BUS & TECH MGT PROF, Level II, | YA - STND - PROF/ANALYTICAL | Pay Band 1 | s salary less than GS-14/10 +5% to |
| | Salary less than GS-9/1, \$38,175 | YD - E&S - PROF | r ay bana r | 3. Where the employing Component |
| ı | NH - BUS & TECH MGT PROF, Level II, | YA - STND - PROF/ANALYTICAL | | e will be converted to Pay Band 3. |
| ı | Salary = or greater than GS-9/1, \$38,175 | YD - E&S - PROF | Pay Band 1 | , , , , , , , , , , , , , , , , , , , |
| | AND whose "target Level" is NH-III | TD - Eds - FROI | | |
| ı | NH - BUS & TECH MGT PROF, Level II, | YA - STND - PROF/ANALYTICAL | | |
| | Salary = or greater than GS-9/1, \$38,175 | YD - E&S - PROF | Pay Band 2 | |
| | AND whose "target Level" is NH-II | 1D - E&3 - PROF | | |
| | NH - BUS & TECH MGT PROF, Level III | YA - STND - PROF/ANALYTICAL | Pay Band 2 | |
| | NAT - BOS & TECHNIOT PROF, LeverIII | YD - E&S - PROF | ray Danu Z | |
| | NH - BUS & TECH MGT PROF, Level IV | YA - STND - PROF/ANALYTICAL | Pay Band 3 | |
| | INT - BOS & TECH WIGT PROF, Levelly | YD - E&S - PROF | ray ballu 3 | |



Conversion Chart (extract)





AcgDemo NH to NSPS

| Supervisory | Supervisory Acq Demo CG & PBL | NSPS Schedule(s) | NSPS PB |
|------------------------------|--|--------------------------------------|------------|
| ~ ? | NH - BUS & TECH MGT PROF, Level IV | YC-STND-SUPVY/MGR | Pay Band 2 |
| | Salary less than GS-14/10 + 5% | YF - E&S - SUPVY/MGR | ray Danu Z |
| | [\$106,186] | YJ - MED - SUPVY/MGR | |
| | NH - BUS & TECH MGT PROF, Level IV | YC - STND - SUPVY/MGR | |
| K | Salary = or greater than GS-14/10 + 5% | YF - E&S - SUPVY/MGR | Pay Band 3 |
| | [\$106,186] | YJ - MED - SUPVY/MGR | |
| \[\lambda \L_{\bulletta} \] | 🖳 * Position is converted to a non-supervisorγ μ | ay band but is titled and coded as s | upervisory |

under the mixed position criteria in SC1920.4.4.

** As preparation for conversion, Components shall review supervisory

Position Review

Option

** As preparation for conversion, Components shall review supervisory positions, to be converted from NH-IV, and whose incumbents have a salary less than GS-14/10 +5% to determine if such positions meet the criteria for pay band 3. Where the employing Component determines the position meets the criteria, the employee will be converted to Pay Band 3.

| | YA-1/YD-1 | YA-2/YD-2 | YA-3/YD-3 |
|-------------------------------------|---------------------|---------------------|----------------------|
| Standard / Scientific & Engineering | \$25,195 - \$60,049 | \$38,175 - \$85,578 | \$74,608 - \$124,904 |

| Standard Professional & Analytical | YC-1/YF-1/YJ-1 | YC-2/YF-2/YJ-2 | YC-3/YF-3/YJ-3 |
|--|---------------------|-----------------------------|------------------------------|
| Supervisory / | | | |
| Scientific & Engineering Professional Supervisory / | \$31,209 - \$60,049 | \$55,360 - \$106,186 | \$77,793 - \$ 124,904 |
| Medical Professional Supervisory | | | |



Conversion Chart (extract)





AcqDemo NK to NSPS

| Non-Supervisory Acq Demo CG & PB | NSPS Schedule(s) | NSPS PB | 1 |
|--|---|------------|---|
| NJ - TECH-MGMT SPT, Level I | YB - STND - TECH/SUPPORT YE - E&S - TECH/SUPPORT | Pay Band 1 | |
| NJ - TECH-MGMT SPT, Level II, Salary less than GS-7/1 , \$31,209 | YB - STND - TECH/SUPPORT YE - E&S - TECH/SUPPORT | Pay Band 1 | |
| NJ - TECH-MGMT SPT, Level II, Salary = or greater than GS-7/1, \$31,209 | YB - STND - TECH/SUPPORT YE - E&S - TECH/SUPPORT | Pay Band 2 | |
| NJ - TECH-MGMT SPT, Level III, Salary less than GS-11/1 , \$46,189 | YB - STND - TECH/SUPPORT YE - E&S - TECH/SUPPORT | Pay Band 2 | |
| NJ - TECH-MGMT SPT, Level III, Salary = or greater than GS-11/1, \$46,189 | YB - STND - TECH/SUPPORT YE - E&S - TECH/SUPPORT | Pay Band 3 | |
| NJ - TECH-MGMT SPT, Level IV, Salary less than GS-13/1, \$65,832 | YB - STND - TECH/SUPPORT YE - E&S - TECH/SUPPORT | Pay Band 3 | |
| NJ - TECH-MGMT SPT, Level IV, Salary = or greater than GS-13/1, \$65,832 | YE - E&S - TECH/SUPPORT | Pay Band 4 | |

| Supervisory Acq Demo CG & PBL | NSPS Schedule(s) | NSPS PB |
|-------------------------------|---|------------|
| NJ - TECH-MGMT SPT, Level I | n/a | n/a |
| NJ - TECH-MGMT SPT, Level II | YC - STND - SUPVY/MGR YF - E&S - SUPVY/MGR | Pay Band 1 |
| NJ - TECH-MGMT SPT, Level III | YJ - MED - SUPVY/MGR YC - STND - SUPVY/MGR YF - E&S - SUPVY/MGR YJ - MED - SUPVY/MGR | Pay Band 1 |
| NJ - TECH-MGMT SPT, Level IV | YC - STND - SUPVY/MGR YF - E&S - SUPVY/MGR YJ - MED - SUPVY/MGR | Pay Band 2 |



Conversion Chart (extract)



AcqDemo NK to NSPS

| Non-Supervisory Acq Demo CG & PB | NSPS Schedule(s) | NSPS PB |
|--|---|------------|
| NK - ADMIN SPT, Level I | YB - STND - TECH/SUPPORT VI MED TECH/SUPPORT | Pay Band 1 |
| NK - ADMIN SPT, Level II, Salary less than GS-7/1, \$31,209 | YB - STND - TECH/SUPPORT YI - MED - TECH/SUPPORT | Pay Band 1 |
| NK - ADMIN SPT, Level II, Salary = or greater than GS-7/1, \$31,209 | YB - STND - TECH/SUPPORT YI - MED - TECH/SUPPORT | Pay Band 2 |
| NK - ADMIN SPT, Level III | YB - STND - TECH/SUPPORT YI - MED - TECH/SUPPORT | Pay Band 2 |

| Supervisory Acq Demo CG & PBL | NSPS Schedule(s) | NSPS PB |
|-------------------------------|---|------------|
| NK - ADMIN SPT, Level I | n/a | n/a |
| NK - ADMIN SPT, Level II | YC - STND - SUPVY/MGR YF - E&S - SUPVY/MGR YJ - MED - SUPVY/MGR | Pay Band 1 |
| NK - ADMIN SPT, Level III | YC - STND - SUPVY/MGR YF - E&S - SUPVY/MGR YJ - MED - SUPVY/MGR | Pay Band 1 |



2006 NSPS Worldwide Pay Table





Department of Defense National Secutiry Personnel System Worldwide Pay Table Schedule 1, Effective April 30, 2006

| Standard | Career Group | | | |
|--------------------------------|--------------|-------------------------|-----------|--|
| Pay Schedules | Base Salar | Base Salary (Per Annum) | | |
| Professional / Analytical (YA) | Minimum | | Maximum | |
| Pay Band 1 | \$25,195 | _ | \$60,049 | |
| Pay Band 2 | \$38,175 | - | \$85,578 | |
| Pay Band 3 | \$74,608 | _ | \$124,904 | |
| Technician / Support (YB) | Minimum | | Maximum | |
| Pay Band 1 | \$16,352 | - | \$36,509 | |
| Pay Band 2 | \$31,209 | - | \$54,649 | |
| Pay Band 3 | \$46,189 | _ | \$71,965 | |
| Supervisor / Manager (YC) | Minimum | | Maximum | |
| Pay Band 1 | \$31,209 | - | \$60,049 | |
| Pay Band 2 | \$55,360 | - | \$106,186 | |
| Pay Band 3 | \$77,793 | _ | \$124,904 | |
| Student (YP) | Minimum | | Maximum | |
| Pay Band 1 | \$16,352 | _ | \$60,049 | |

Authority: This schedule of minimum and maximum rates has been established under the authority of paragraphs 9901.321 and 9901.322 of title 5, Code of Federal regulations.



NSPS Local Market Supplement Demo AcqDemo Locality Pay



General Schedule



| Department of Defense |
|---|
| National Security Personnel System |
| Schedule #1 - Effective April 30, 2006 |

| Schedule #1 - Effective April 30, 2006 | | |
|--|-------------------------------------|--|
| Area | Standard Local Market Supplement | |
| Atlanta-Sandy Springs-Gainesville, GA-AL | 15.10% | |
| Boston-Worcester-Manchester, MA-NH-ME-RI | 19.99% | |
| Buffalo-Niagara-Cattaraugus, NY | 13.52% | |
| Chicago-Naperville-Michigan City, IL-IN-WI | 21.15% | |
| Cincinnati-Middletown-Wilmington, OH-KY-IN | 17.08% | |
| Cleveland-Akron-Elyria, OH | 15.41% | |
| Columbus-Marion-Chillicothe, OH | 14.85% | |
| Dallas-Fort Worth, TX | 16.39% | |
| Dayton-Springfield-Greenville, OH | 13.83% | |
| Denver-Aurora-Boulder, CO | 19.49% | |
| Detroit-Warren-Flint, MI | 21.00% | |
| Hartford-West Hartford-Willimantic, CT-MA | 21.30% | |
| Houston-Baytown-Huntsville, TX | 26.37% | |
| Huntsville-Decatur, AL | 13.35% | |
| Indianapolis-Anderson-Columbus, IN | 12.85% | |
| Los Angeles-Long Beach-Riverside, CA | 23.18% | |
| Miami-Fort Lauderdale-Miami Beach, FL | 17.84% | |
| Milwaukee-Racine-Waukesha, WI | 14.74% | |
| Minneapolis-St. Paul-St. Cloud, MN-VVI | 17.31% | |
| New York-Newark-Bridgeport, NY-NJ-CT-PA | 22.97% | |
| Philadelphia-Camden-Vineland, PA-NJ-DE-MD | 18.04% | |
| Phoenix-Mesa-Scottsdale, AZ | 12.65% | |
| Pittsburgh-New Castle, PA | 13.81% | |
| Portland-Vancouver-Beaverton, OR-WA | 17.16% | |
| Raleigh-Durham-Cary, NC | 15.57% | |
| Richmond, VA | 14.15% | |
| SacramentoArden-ArcadeTruckee, CA-NV | 17.91% | |
| San Diego-Carlsbad-San Marcos, CA | 19.19% | |
| San Jose-San Francisco-Oakland, CA | 28.68% | |
| Seattle-Tacoma-Olympia, WA | 17.93% | |
| Washington-Baltimore-Northern Virginia, DC-MD-PA-VA-WV | 17.50% | |
| Rest of U.S. | 12.52% | |

NSPS Same As GS And **AcqDemo**

| AcqDemo Calendar Year 2006 Locality Rates | | |
|--|------------------|--------------------------|
| Locality Rate | Locality Code | Locality Pay Areas |
| 15.10% | AT | Atlanta |
| 19.99% | BO | Boston |
| 21.15% | СН | Chicago |
| 17.08% | CI | Cincinnati |
| 15.41% | CL | Cleveland-Akron |
| 14.85% | co | Columbus |
| 16.39% | DA | Dallas-Fort Worth |
| 13.83% | DG | Dayton-Springfield |
| 19.49% | DN | Denver-Boulder-Greeley |
| 21.00% | DT | Detroit - Warren, MI |
| 21.30% | HA | Hartford |
| 26.37% | НО | Houston-Galveston- |
| 13.35% | HU | Huntsville, AL |
| 12.85% | IN | Indianapolis |
| 12.52% | KC | Kansas City MO-KS |
| 23.18% | LA | Los Angeles-Riverside- |
| 17.84% | MI | Miami-Fort Lauderdale |
| 14.74% | ML | Milwaukee |
| 17.31% | MN | Minneapolis-St. Paul |
| 22.97% | NY | NY partitional leading |
| 18.04% | PH | Pittsburgh |
| 13.81% | PI | Philadelphia-Wilmington- |
| 17.16% | PO | Portland-Salem, OR-WA |
| 15.57% | RA | Raleigh-Durham-Cary NC |
| 14.15% | RI | Richmond-Petersburg, |
| 17.91% | SA | Sacramento-Yolo, CA |
| 19.19% | SD | St. Louis, MO-IL |
| 28.68% | SJ | San Diego |
| 12.52% | SL | San Francisco |
| 17.93% | ST | Seattle |
| 17.50% | WA | DC-Baltimore, DC-MD-VA- |
| 12.52% | ZX | Rest of US |



Classificatio





STANDARD CAREER GROUP

- Professional/Analytical (YA)
- Tech/Support (YB)
- Student Employment (YP)
- Supervisor/Manager (YC)

71% of DoD workforce

MEDICAL CAREER GROUP

- Physician/Dentist (YG)
- Professional (YH)
- Tech/Support (YI)
- Supervisor/Manager (YJ)

5% of DoD workforce

INVESTIGATIVE & PROTECTIVE SERVICES CAREER GROUP

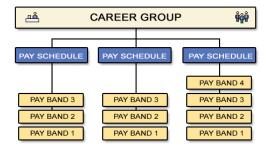
- Investigative (YK)
- Fire Protection (YL)
- Police/Guard (YM)
- Supervisor/Manager (YN)

6% of DoD workforce

ENGINEERING & SCIENTIFIC CAREER GROUP

- Professional (YD)
- Tech/Support (YE)
- Supervisor/Manager (YF)

18% of DoD workforce







Compensation



Compensation under **NSPS**









Worldwide **Base Rate**



Special Rate Supplement

(based on occupation / Geographic locality)



CONUS Locality Pay

(all GS employees in locality Are covered by the same percent)



Adjusted Salary

AcqDemo



Worldwide **Base Rate**



or

CONUS Locality Pay

(all AcqDemo employees in locality Are covered by the same percent)



Adjusted Salary

NSPS



Worldwide **Base Rate**





Local Market Supplement

(variable by career group, pay schedule, Occupation, specialization, and/or pay band)



Adjusted Salary 18



Compensation



General Pay Increase → Rate Range Adjustment*

Locality → Local Market Supplement*

*Set by the Secretary of Defense



Pay Setting



- Army will delegate pay setting approval authority to MACOMs with supplemental guidance
- Pay setting determinations will be based on:
 - Labor market considerations
 - Special requirements of a particular position
 - Level of education and experience of the candidate
 - Scarcity of qualified applicants
 - Program needs
 - Current salary of the candidate
 - Other appropriate criteria





New

Reassignments



 Voluntary reassignment (to include temporary reassignments) – Employees are eligible for a discretionary increase

Employee-initiated – May receive up to a 5% increase in a 12-month period*

- Management-directed May receive up to a 5% increase with each reassignment (multiple reassignment eligible for up to
- ☐ Involuntary Teassignment through adverse action procedures (as result of poor performance and/or misconduct)

 AcgDemo OP 5.10 Adverse Action a

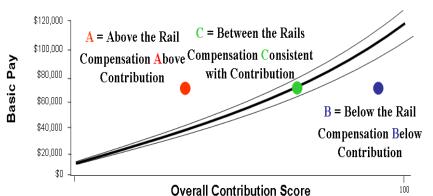
AcqDemo OP 5.10 Adverse Action and 5.10.1 Contribution-based Action - reduced by at least 6% but no lower than the minimum salary of the broadband to which assigned.

Employees may receive a reduction in pay up to a 10% reduction in pay in a 12-month period

*unless this would cause the employee's pay to exceed the maximum of the new rate







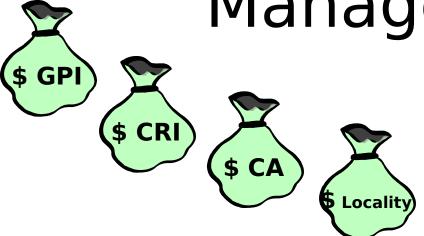
Expected OCS Calculator Expecte OCS = Problem Solving

Teamwork / Cooperation

Communication

Customer Relations

Resource Management Pertormanc Leadership / Supervision Management



| | | NH | NJ | NK |
|-----|--------------|---|----------------------|---------------------------|
| LE | VELS | Business and Technical Professional | Technical Support | Administrative Support |
| | | Point Range | Point Range | Point Range |
| | Very High | 115 | 9 5 | 7 0 |
| IV | High | 96-100 | 7 9 - 8 3 | |
| | Med | 84-95 | 67-78 | |
| | Low | 7 9 - 8 3 | 61-66 | |
| | High | 7 9 - 8 3 | 62-66 | 57-61 |
| III | Med | 67 - 78 | 5 2 - 6 1 | 47 - 56 |
| | Low | 61-66 | 43-51 | 38-46 |
| | High | 62-66 | 47 - 51 | 42-46 |
| | М -Н | 51-61 | 41-46 | |
| 11 | Med | 41-50 | 36-40 | 3 0 - 4 1 |
| | M -L | 30-40 | 30-35 | |
| | Low | 2 2 - 2 9 | 2 2 - 2 9 | 2 2 - 2 9 |
| | High | 24-29 | 24-29 | 24-29 |
| I | Med | 6 - 2 3 | 6 - 2 3 | 6 - 2 3 |
| | Low | 0 - 5 | 0 - 5 | 0 - 5 |

Table 4. Point Ranges

Details in the Performance **Management Training** Demo **Course**





| Job Objective Rating | Descriptors |
|-------------------------|--|
| 5 | Employee exceeded the assigned job objective at a level of performance equal to, or above, the Level 5 performance indicator |
| 4 | Employee exceeded the assigned job objective at a level of performance above the Level 3 performance indicator but below the Level 5 performance indicator |
| 3 | Employee met the assigned job objective at a level of performance equal to the Level 3 performance indicator |
| 2 | Employee met the assigned job objective at a level of performance below the Level 3 performance indicator or needed guidance and assistance beyond that described in the Level 3 performance indicator |
| 1 | Employee failed to achieve the assigned job objective or failed in the performance of a single assignment where such failure had a significant negative impact on accomplishment of the mission or where a single failure resulted in or could result in death, injury, breach of security, or great monetary loss |
| NR | Employee did not have an opportunity to perform the job objective because it became obsolete or could not be accomplished due to extenuating circumstances |

| Performance Professional and Analytical | | Technical Proficiency |
|---|---|------------------------|
| Level 3 | Level 5 | recrimical rioniciency |
| Completes work that supports mission-related objectives, anticipating and overcoming difficult | Performs all the elements of Level 3 and:• | Critical Thinking |
| obstacles by using established methods; ensures completed work is technically sound, accurate, thorough, documented, and meets applicable | Achieves outcomes and results that are superior in quality, quantity, and/or impact to what would ordinarily be expected at this level. | Cooperation / Teamwork |
| authorities, standards, policies, procedures, and guidelines. | Persists in overcoming obstacles and puts forth | Communication |
| Plans, organizes, prioritizes, and schedules own work activities to complete assignments in a timely and | extra effort to accomplish difficult assignments when demands are very heavy. | Customer Focus |
| effective manner and makes adjustments to respond to changing situations. | Seeks out new responsibilities, assignments, and opportunities to contribute beyond what is expected. | Resource Management |
| Demonstrates a willingness to accept and execute new assignments and responsibilities. | Exhibits the highest standards of professionalism. | Leadership |
| Demonstrates high standards of professional conduct and represents the organization effectively. | | |

| Λ | / | 2 | n | 2 | \bigcirc | \mathbf{m} | n | + |
|---|---|---|---|---|------------|--------------|---|---|
| | | | | | | | | |

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules) Technical Proficiency

Work Behaviors

- Demonstrates and applies relevant and appropriate knowledge and skills to perform work activities.
- Stays up-to-date in professional/technical specialties.
- Acquires, develops, and maintains relevant and appropriate job skills through training or other developmental activities.
- Uses appropriate and available technology or tools to perform work activities.

internal and external factors that affect the organization; seeks out opportunities to use this knowledge constructively to contribute to

organizational objectives and priorities.

Demonstrates an understanding of the organization's mission, functions, values, and applicable policies and procedures.

| - Develops and maintains an awareness of internal/external factors affecting the organization or specific work assignments. | | | |
|--|--|--|--|
| Bai | Band 2 | | |
| Expected | Enhanced | | |
| Applies substantive knowledge and skills (including use of appropriate technology or tools) to independently perform a full range of assignments, including moderately complex work activities; seeks occasional guidance as appropriate. Acquires, develops, and maintains relevant job skills through a variety of methods. Stays up-to-date in professional/technical specialties and applies this. | ability to contribute to the mission. - Is frequently consulted by others because of depth and/or breadth of | | |
| knowledge to improve own performance and contribute to work unit performance. - Demonstrates a thorough understanding of the organization's mission, functions, values, applicable policies and procedures, and | understanding of the organization and the internal and external factors that affect it, seeks out and capitalizes on opportunities to use this knowledge to contribute to organizational goals and outcomes. | | |

| Contributing Factor Impact | Descriptors |
|-------------------------------|---|
| +1 | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Enhanced benchmark descriptor(s). |
| 0 (Neutral) | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Expected benchmark descriptor(s) but below that described by the Enhanced benchmark descriptor(s). |
| -1 | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance below the description provided in the Expected benchmark descriptor(s). |

| Rating of Record | Shares |
|------------------|-----------------------------|
| 5 | 5 – 6 |
| 4 | 3 – 4 |
| 3 | 1 – 2 |
| 2 | 0 |
| 1 | 0 |
| | Rating of Record 5 4 3 2 1 |

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NSPS Performance Management System





- Core Characteristics
 - Results-oriented, mission-focused
 - Clear and understandable objectives (fair, credible, and transparent)
 - Direct link between pay and performance and mission accomplishment
 - Reflect meaningful distinctions in employee performance
 - Robust (capable of supporting pay decisions)
- Design Improvements
 - Job objectives -the "What"-are the primary focus
 - Manner of performance -the "How"-influence the objective rating
 - Simplified the design
 - Supervisors are rated on at least one supervisory objective



Compensation Performance Payout



General Pay Increase → Rate Range Adjustment*

Locality → Local Market Supplement*

CRI → Performance-Based Increase to Base Salary

CA → Performance-Based Bonus

*Set by the Secretary of Defense



Performance Payout



- Performance payout may be paid as a:
 - Base salary increase
 - Bonus
 - Combination of the two



Who's Involved?



| Employee | Keeps track of accomplishments, provides information to rating |
|------------------------------------|---|
| | official, assists in establishing job objectives. |
| Rating Official | Immediate supervisor. Establishes job objectives and performance expectations, monitors performance, rates employees, recommends rating, shares, and distribution to second level reviewer and pay pool panel. |
| Guest Rater | Another person for whom the employee has worked during the rating cycle, e.g., on detail, who provides input to the rating official on an employee's performance. |
| Second Level Reviewer | Manager above supervisor. Reviews and adjusts recommended ratings, shares, and distribution from rating official(s). |
| Pay Pool Panel | Comprised of managers who review and recommend final ratings, shares, and distributions ("reconciliation") to the pay pool manager. |
| Pay Pool Manager | Senior manager who makes final decisions on all ratings, shares, and distributions. Appoints pay pool panel members and makes certification decisions. Initial review on employee requests for reconsideration. |
| Performance Review Authority | Higher level review body that looks into employee requests for reconsideration. |
| | |

27

CCAS -to- NSPS Contribution/Performance Objectives Cros

Activity / PEO Strategic Objectives

ordinate Activities (e.g. Directorate/PM/Division/Branch) Objecti

Tied to Activity Objectives

CCAS Contribution Objectives NSPS Performance Objective Contributing Factor

- CCAS Contribution Objectives NSPS Performance Objective contributing Facto
 - Problem SolvingContribution Objective 1
 - "What→Expected
- Results/Impact"
 Contribution Objective 2
- "What→Expected Results/Impact"
 - Contribution Objective 3 "What→Expected
- Results/Impact"
 Teamwork / Cooperation
 - Contribution Objective 1, 2
- (Again)
 Customer Relations
- Customer Relations
- Contribution Objective 2 (Again)Leadership/ Supervision
- Leadership/ Supervision
 Contribution Objectives 1, 2, 3
- (Again)Communications

(Again)

Communications
 Contribution Objectives 1, 3

- Performance Objective #1

 The "What" Linked to Strategic Objectives
 Performance Objective #2
 Technical Proficient
- Performance Objective #3
 The "What" Linked to

- The "What" Linked to

Strategic Objectives

Strategic Objectives

- Performance Objective #4The "What" Linked to
- Strategic Objectives

 Performance Objective #5
- Performance Objective #5The "What" Linked to
 - Strategic Objectives

(Recommend 3-5 Objectives)

Technical Proficiency

Critical Thinking

Cooperation/Teamwork

Communication

Customer Focus
Resource Management

Leadership

Contributing Factors)

(Recommend no more than 3





DoD 1400.25-M SC1940 <u>Subchapter 1940</u>

Performance Management



Performance Management AcqDemo vs. NSPS



AcqDemo

- Ratings based on contribution objectives
- One cycle (1 Oct 30 Sep)
- Rating scale 100 (top) to 1 (bottom) (Very High 115, 95, 70)
- Most employee ratings are anticipated to be Between the Rails
- 90 day minimum rating period
- Pay Pool Manager approves ratings

NSPS

- Ratings based on job objectives
- One cycle (1 Oct 30 Sep)
- Rating scale 5 (top) to 1 (bottom)
- Most employee ratings are anticipated to be level 3 (valued performer)
- 90 day minimum rating period
- Pay Pool Manager approves ratings



Performance Management Cycle





- Performance Management Cycle: Oct. 1 –Sept. 30
- First Performance Management Cycle: Jan 21, 2007 to Oct 31, 2007
- Framework of the policy follows the cycle
 - Setting performance expectations
 - Monitoring employee performance
 - Developing employees
 - Performance deficiencies
 - End of year performance assessment
 - Rating methodology
 - Pay pool policies and procedures
 - Rewarding performance
 - Challenging the rating of record



Minimum Period of Performance







- Employees must be employed in an NSPS position and performing under an approved NSPS performance plan for 90 days during the current appraisal period.
- Employees who have performed the minimum period will be issued a rating of record.

Specially Situated Employees - Appendix SC1940 AP1 (Yes, if they are in NSPS and have minimum of 90 days under NSPS performance plan)

- Employees performing military service
- Employees absent due to work related injury
- Employees returning to duty after being in worker's compensation status (and did not receive worker's compensation benefits for the entire rating period and/or did complete minimum period)
- Employees on temporary assignment
- Employees performing union activities (time performing union-related activities, e.g., official time (100% official time) do not count toward the minimum period)
- Employees do not have minimum period due to administrative error (shall extend appraisal period but will not delay effective date of payout for individual or pay pool)
- Employees who change jobs after the last day of the appraisal period and before the effective date of the payout (losing pay pool rates, payout will be calculated and paid based on pay pool funding and share valuation of gaining pay pool)



Setting Performance Expectations



Employee Objective C.3.2.10





Communicating Performance Expectations



- Performance Management
 - Setting the plan
 - Interim Review
 - Dialogue and feedback throughout the year
 - End of year rating assessment
- Pay Pool Management
 - Pay pool composition
 - Pay pool panel membership
 - General pay pool policies
 - Factors considered for share assignment

Communicating Performance Expectation





- Performance expectations expressed in writing
- Supervisors and employees work together to establish expectations of performance using the framework of:
- New
- Job objectives and performance indicators
- Weight of each job objectives
- New
- Standard contributing factors
- Examples of how the supervisor expects the employees
 - > to exhibit contributing factors in the execution of assigned duties and
 - how these factors could modify ratings on job objectives
- Measures of job objective accomplishment (quantitative, qualitative, timeliness) and
- Developmental expectations



Factors

New



<u>AcqDemo</u>

Problem Solving

Teamwork / Cooperation

Communication

Customer Relations

Resource Management

Leadership / Supervision

Technical Proficiency

Critical Thinking

Cooperation / Teamwork

Communication

Customer Focus

Resource Management

Leadership

Contribution Factors

- basis for assessing contribution
- describe the individual/organizational results and effectiveness

Contributing Factors

- are attributes of job performance that are significant to the accomplishment of individual job objectives
- describe the manner in which a job objective is



Mandatory Job Objective(s) for Supervisors





A supervisor's performance plan, including performance plans for supervisors under the NSPS performance system who supervise employees under a non-NSPS system, shall include at least one supervisory job objective.



This job objective may require accountability for the effective administration of NSPS (if applicable), EEO, and/or other Component-specific requirements.



Applicable policies for which supervisors will be held accountable include, but are not limited to, those documented in this subchapter and supplemental guidance issued by DoD and/or Components as well as those in other laws or regulations.



A mandatory job objective will hold supervisors accountable for carrying out the responsibilities outlined in the implementing issuances and subsequent Component policy and guidance.



Example - Supervisory Job Objectives





Mandatory Standard Army Supervisory Objective

Execute the full range of human resources (including performance management as outlined in DoD 1400.25-M, SC1940.5.7.4.) and fiscal responsibilities within established timelines and in accordance with applicable regulations. Adhere to merit principles. Develop a vision for the work unit; align performance expectations with organizational goals. Maintain a safe work environment and promptly address allegations of noncompliance. Ensure EEO/EO principles are adhered to throughout the organization. Ensure continuing application of, and compliance with, applicable laws, regulations and policies governing prohibited personnel practices; promptly address allegations of prohibited discrimination, harassment, and retaliation. (Army SC1940 - Appendix 6)



Monitoring Performance



- On Going Feedback and Dialogue
 - Acknowledge accomplishments
 - Reinforce positive behaviors
 - Anticipate and address difficulties, and remedy shortfalls
- Interim Review
 - Required at least once during the performance management cycle; should be informative and developmental
 - Check progress towards objectives, making necessary adjustments



Performance Deficiencies



- Any time management determines an employee is failing to meet expectations, management must take steps to promptly address the employee's unacceptable performance.
- Any time an employee is performing at an unacceptable level, including the proposed assignment of a Level 1 rating of record, timely and appropriate management action is critical.



- An adverse action may be taken independent of the processes / procedures for appraising and rating performance.
- When addressing unacceptable performance, the supervisor shall identify and communicate to the employee the specific performance expectation(s) that require improvement.
- When determining what corrective action to take to address unacceptable performance, supervisors will take into account the circumstances, including the nature and gravity of the unacceptable performance and its consequences. Supervisors may also take into account knowledge deficiencies, as applicable.



Unacceptable Performance



- Supervisors will address unacceptable performance with one or more remedial, corrective actions that address the problem.
- Supervisors should consider the broad range of options available to address unacceptable performance which includes, but is not limited to, the following:
 - remedial training,
 - an improvement period,
 - a reassignment,
 - an oral or written warning,
 - a letter of counseling,
 - a written reprimand, and / or
 - adverse actions.



Although there is no requirement for the establishment of a formal performance improvement period before management may initiate an adverse action, supervisors should consider this intervention.

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End of Year Performance Assessment



- Employee Self-Assessment
- Supervisory Assessment of Employees



Assessment of Supervisors - Performance assessments for supervisors at every level will include assessment and measurement of how well they

- plan,
- monitor,
- develop,
- correct, and
- assess

subordinate employees' performance in accordance with this subchapter.



Early and Special Purpose Ratings





- Early Annual Recommended Rating of Record
 - Within 30 days of the close of the appraisal period

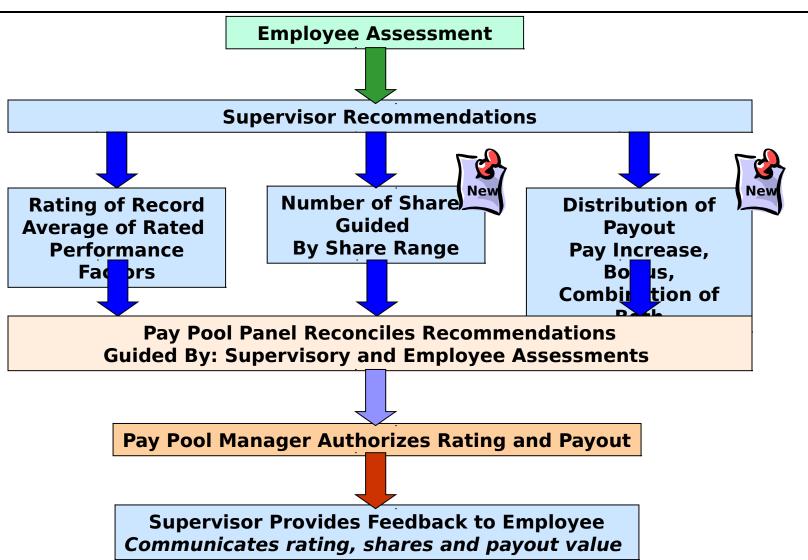


- Special Purpose Rating of Record
 - Does not affect current pay
 - Applies to employees with a rating of record Level 1 who improve performance
 - Becomes the current rating of record for the remainder of the appraisal period
 - Follows procedures established for annual rating of record
 - Occurs during the appraisal period

Rating Performance-Process Demo Milestones



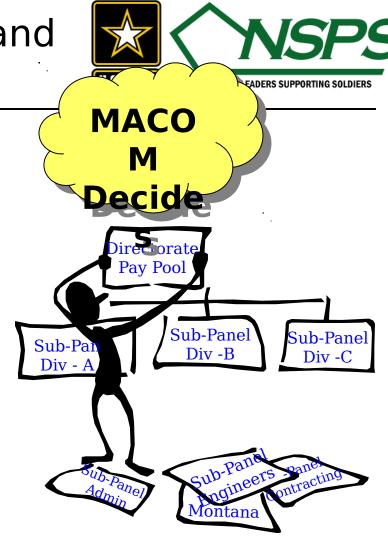






Pay Pool Policies and Procedures

- Potential Pay Pool Constructs
 - Along organizational lines
 - Mission/Mission Support
 - By function
 - Career Groups
 - ➤ Pay Bands
 - Occupation
 - By geographic location
 - By workforce
- Business Rules





Performance Evaluation Components





Employees are rated on

"What" is expected to be accomplished – Job Objective

"How" it was accomplished - Contributing Factors



Plan DemoEmployee Performance

New

-

New





Technical Proficiency

Critical Thinking

Cooperation and Teamwork

Communication

Customer Focus

Resource Management

Leadership



Contributing Factors = "How"

- Selected for each objective
- Attributes of job performance that are significant to the accomplishment of individual job objectives
- Further defined by "work behaviors" and "benchmark descriptors"
- Standard across DoD
- Described at the "solid" and "superior" level
- Generally, no more than three contributing factors identified for each job
- "Leadership" must be selected for the mandatory supervisory job objective
- "Leadership" may be assigned to any employee who is responsible for directing work and developing other employees





Minimum period of performance



Employees must be employed in an NSPS position <u>and</u> performing under an approved NSPS performance plan for 90 days during the current appraisal period

 Employees who have performed the minimum period will be issued a rating of record



Rating period may be extended beyond standard cycle in limited circumstances (such extension may not delay the effective date of the payout for either the individual employee or the pay pool)









Early Annual Recommended Rating of Record

- Within 90 days of the close of the appraisal period



Special Purpose Rating of Record

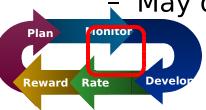
Does not affect current pay



Only applicable to employees with a rating of record Level 1 who improve performance

- Becomes the current rating of record for the remainder of the appraisal period
- Special purpose ratings subject to same pay pool process as end of appraisal period ratings

May occur during the appraisal period







End-of-Year Performance Assessment

- Employee self-assessment

- Supervisory assessment



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Employee self-assessment

- Provides an opportunity for the employee to describe accomplishments relative to performance expectations, including job objectives and associated contributing factors, organizational mission and goals, team goals, etc.
- Input will assist the rating official in evaluating more fully the employee's performance and results of that performance
- To facilitate completing the self-assessment, employees are encouraged to maintain a record of their performance throughout the appraisal period









Supervisory Assessment

 Rating official must prepare a narrative assessment describing the employee's accomplishments and contributions to the organization relative to his or her performance expectations, including an assessment of job objectives and associated contributing factors

 Employee self-assessment and other input will assist the rating official in evaluating more fully the employee's performance and results of that

performance

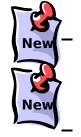






Rating Performance - The "What"

 Each job objective is evaluated based on the employee's accomplishments relative to the employee's stated objectives and measures and the application of the appropriate performance indicators for the pay band



Rating official will assign rating (1-5) to each job objective

Objective rating of 1 on any individual job objective results in an overall Level 1 recommend record

General descriptions of levels or thresholds of employee performance used to measure, evaluate, and score an employee's achievement of his/her job objective(s)

Performance indicators are provided at Level 3 and Level 5 for each pay schedule and pay band









Performance

Performance Indicators

Professional and Analytical Pay Schedule - Pay Band 2

| Level 3 | Level 5 |
|--|---|
| Completes work that supports mission-related objectives, anticipating and overcoming difficult obstacles by using established methods; ensures completed work is technically sound, accurate, thorough, documented, and meets applicable authorities, standards, policies, procedures, and guidelines. | Performs all the elements of Level 3 and:• • Achieves outcomes and results that are superior in quality, quantity, and/or impact to what would ordinarily be expected at this level. |
| Plans, organizes, prioritizes, and schedules own work activities to complete assignments in a timely and effective manner and makes adjustments to | Persists in overcoming obstacles and puts forth extra effort to accomplish difficult assignments when demands are very heavy. |
| respond to changing situations. Demonstrates a willingness to accept and execute new assignments and responsibilities. | Seeks out new responsibilities, assignments, and opportunities to contribute beyond what is expected. |
| Demonstrates high standards of professional conduct and represents the organization effectively. | Exhibits the highest standards of professionalism. |







Develop

Reward Rate

Rate Employee Performance



| Job Objective Rating | Descriptors | |
|-------------------------|--|--|
| 5 | Employee exceeded the assigned job objective at a level of performance equal to, or above, the Level 5 performance indicator | |
| 4 | Employee exceeded the assigned job objective at a level of performance above the Level 3 performance indicator but below the Level 5 performance indicator | |
| 3 | Employee met the assigned job objective at a level of performance equal to the Level 3 performance indicator | |
| 2 | Employee met the assigned job objective at a level of performance below the Level 3 performance indicator or needed guidance and assistance beyond that described in the Level 3 performance indicator | |
| 1 | Employee failed to achieve the assigned job objective or failed in the performance of a single assignment where such failure had a significant negative impact on accomplishment of the mission or where a single failure resulted in or could result in death, injury, breach of security, or great monetary loss | |
| Monitor | Employee did not have an opportunity to perform the job objective because it became obsolete or could not be accomplished due to extenuating circumstances | |





Tact

Develor

Rate Employee Performance





Contributing Factor Assessment - The "How"

- Each job objective will be assessed using the selected contributing factor(s) and the applicable benchmark descriptors
- Contributing factors should be considered as a whole, or in the aggregate, as they apply to the job objective
- Job objective ratings may be adjusted only by a total of 1 point based on the assessment of the contributing

Technical Proficiency

Critical Thinking

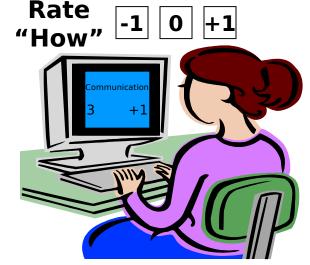
Cooperation and Teamwork

Communication

Customer Focus

Resource Management

Leadership







Contributing Factor Assessment

Develop

| Contributing Factor Impact | Descriptors |
|----------------------------|---|
| +1 | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Enhanced benchmark descriptor(s). |
| 0 (Neutral) | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Expected benchmark descriptor(s) but below that described by the Enhanced benchmark descriptor(s). |
| -1 | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance below the description provided in the Expected benchmark descriptor(s). |



Rate Employee Performance Sample of a Contributing Factor





CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

Technical Proficiency

Work Behaviors

- Demonstrates and applies relevant and appropriate knowledge and skills to perform work activities.
- Stays up-to-date in professional/technical specialties.
- Acquires, develops, and maintains relevant and appropriate job skills through training or other developmental activities.
- Uses appropriate and available technology or tools to perform work activities.
- Demonstrates an understanding of the organization's mission, functions, values, and applicable policies and procedures.
- Develops and maintains an awareness of internal/external factors affecting the organization or specific work assignments.

Band 2

Expected

Enhanced

- Applies substantive knowledge and skills (including use of appropriate technology or tools) to independently perform a full range of assignments, including moderately complex work activities; seeks occasional guidance as appropriate.
- Acquires, develops, and maintains relevant job skills through a variety of methods.
- Stays up-to-date in professional/technical specialties and applies this knowledge to improve own performance and contribute to work unit performance.
- Demonstrates a thorough understanding of the organization's mission, functions, values, applicable policies and procedures, and internal and external factors that affect the organization; seeks out opportunities to use this knowledge constructively to contribute to organizational objectives and priorities.

- Additions at the Enhanced level:
- Applies depth and breadth of knowledge to independently perform well on the most complex or varied assignments at this level.
- Takes initiative to improve technical knowledge and skills through a variety of self-directed development activities, resulting in an increased ability to contribute to the mission.
- Is frequently consulted by others because of depth and/or breadth of understanding of the organization and the internal and external factors that affect it; seeks out and capitalizes on opportunities to use this knowledge to contribute to organizational goals and outcomes.



Rate "How"









Rate and Reward Employee



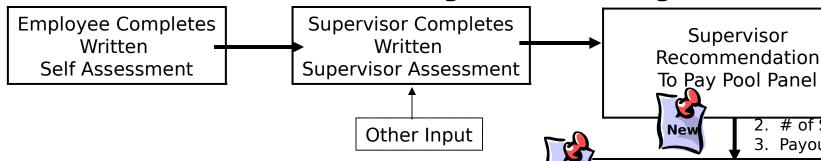


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Performance

NSPS Performance Rating and Rewarding Process



Roles and Responsibilities
Outlined in DoD 1400.25-M

3. Payout Distribution

2nd Level Reviewer

Recommendation to Pay Pool

Pay Pool Panel Reconciles Recommendations

Panel

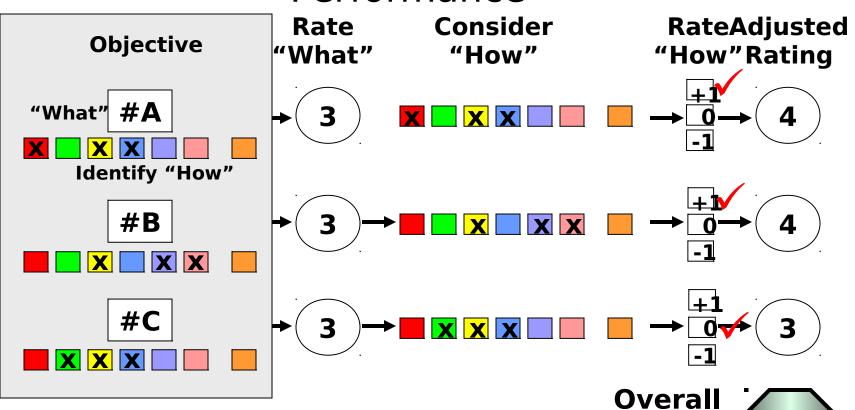
Pay Pool Manager Authorizes Rating and Payout

Supervisor Provides Feedback
To Employee

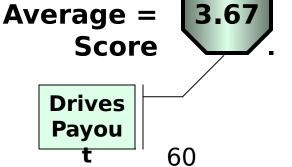










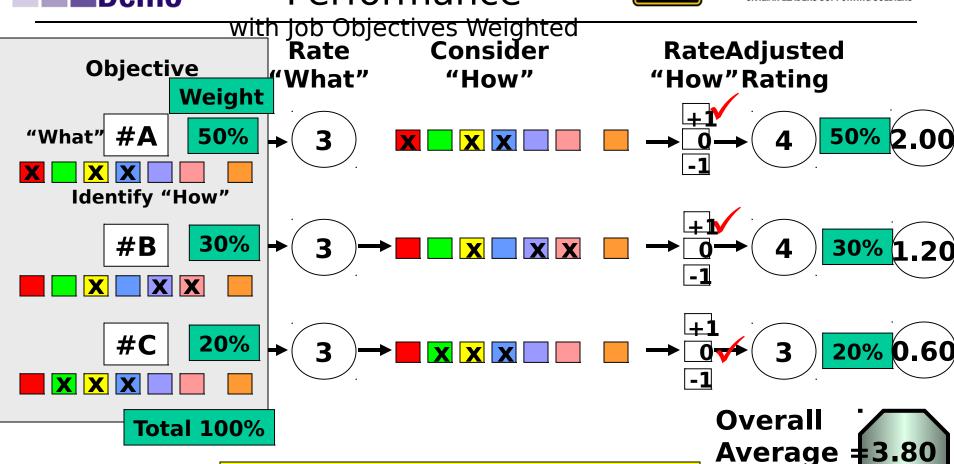






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Plan Monitor

Reward Rate Develop

If objectives are weighted, weights will total 100%. No job objectives may be weighted less than 10%



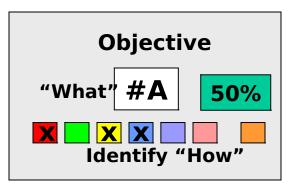


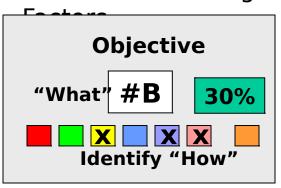


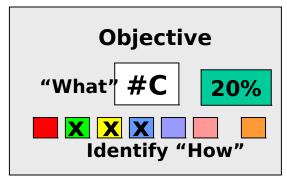
Employee Performance



lob Objectives and Contributing



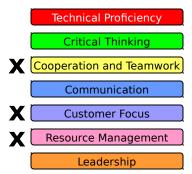




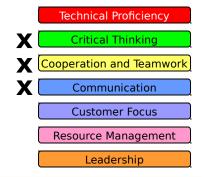
Contributing Factors



Contributing Factors



Contributing Factors



- Performance expectations in the form of job objectives and contribution factors are described in the performance plan [SC1940.5.7.]
- At least one and generally three to five job objectives [SC1940.5.7.1.]
- Generally no more than 3 contributing factors for each job objective [SC1940.5.7.5.2.]
- Mandatory job objective for supervisor must include the "leadership" contributing factor [SC1940.5.7.5.2.1.]
- "Leadership" contributing factor may be assigned to any employee who is responsible for directing work and developing other employees [SC1940.5.7.5.2.2.]







Technical Proficiency

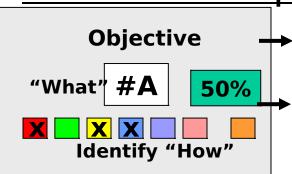
Cooperation and Teamwork

Communication

Rate **Employee** Performance

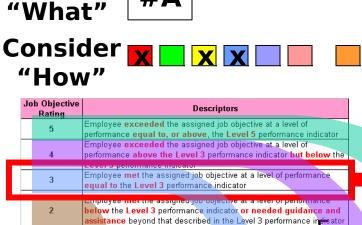


Rating



NR

Rate



#A

security, or great monetary oss

exenuating circumstances

| Plan | Monit | or |
|-------|-------|---------|
| | | |
| Rewar | Rate | Develop |
| | | |

| | | Professional and Analytical | Pay Schedule - Pay Band 2 |
|-----|--|---|--|
| ı | | Level 3 | Level 5 |
| _ | | □ Completes work that supports mission-related | Performs all the elements of Leve |
| | | objectives, anticipating and overcoming difficult | Achieves outcomes and result |
| | | obstacles by using established methods; ensures | quality, quantity, and/or impact to |
| | | completed work is technically sound, accurate, | be expected at this level. |
| | | thorough, documented, and meets applicable | |
| | | authorities, standards, policies, procedures, and | |
| М | | guidelines. | |
| - 1 | | - Diana annuales and altimate and alternative and | le province to accommodate a character |

Employee failed to achieve the assigned job objective or failed to performance of a single assignment where such failure had a significant negative impact on accomplishment of the mission or where a single failure resulted in or could result in deat/ injury, breach of

Employee did not have an opportunity to perform the job objective

because it became obsolete or could not be accomplished due to

 Plans, organizes, prioritizes, and schedules own work activities to complete assignments in a timely and effective manner and makes adjustments to

respond to changing situations. new assignments and responsibilities.

 Demonstrates high standards of professional conduct and represents the organization effectively. Performs all the elements of Level 3 and:

Performance Indicators

Achieves outcomes and results that are superior in quality, quantity, and/or impact to what would ordinarily be expected at this level.

 Persists in overcoming obstacles and puts forth extra effort to accomplish difficult assignments when demands are very heavy.

□ Demonstrates a willingness to accept and execute □ Seeks out new responsibilities, assignments, and opportunities to contribute beyond what is expected.

Exhibits the highest standards of professionalism.









Rating

Objective



Rate "What"



| | Job Objective Rating | Descriptors |
|-------------------------------|-------------------------|--|
| | | Employee exceeded the assigned job objective at a level of performance equal to, or above, the Level 5 performance indicator |
| | 4 | Employee exceeded the assigned job objective at a level of performance above the Level 3 performance indicator but below the |
| П | | Level 3 penormanice mulcator |
| | | Employee met the assigned job objective at a level of performance equal to the Level 3 performance indicator |
| | | |
| 2 below the Level 3 performan | | below the Level 3 performance indicator or needed guidance and assistance beyond that described in the Level 3 performance indicator. |
| | 1 | Employee failed to achieve the assigned job objective or failed in the performance of a single assignment where such failure had a significant negative impact on accomplishment of the mission or where a single failure resulted in or could result in death, injury, breach of security, or great monetary loss |
| | NR | Employee did not have an opportunity to perform the job objective because it became obsolete or could not be accomplished due to extenuating circumstances |

| Plan | Monito | or |
|------|----------|---------|
| | | |
| | | |
| Rewa | ard Rate | Develor |
| | | |

| Level 2 | Level 3 | |
|---|---|--|
| □ Completes work that supports mission-related | Performs all the elements of Level 3 and: | |
| objectives, anticipating and overcoming difficult | ☐ Achieves outcomes and results that are superior in | |
| obstacles by using established methods; ensures | quality, quantity, and/or impact to what would ordinarily | |
| completed work is technically sound, accurate, | be expected at this level. | |
| thorough, documented, and meets applicable | | |
| authorities, standards, policies, procedures, and | | |
| quidelines | | |

Performance Indicators Professional and Analytical Pay Schedule – Pay Band 2

- □ Plans, organizes, prioritizes, and schedules own work activities to complete assignments in a timely and effective manner and makes adjustments to respond to changing situations. □ Persists in overcoming obstacles and puts forth extra effort to accomplish difficult assignments when demands are very heavy.
- ☐ Demonstrates a willingness to accept and execute ☐ Seeks out new responsibilities, assignments, and new assignments and responsibilities. ☐ Opportunities to contribute beyond what is expected.
- □ Demonstrates high standards of professional conduct and represents the organization effectively. □ Exhibits the highest standards of professionalism.





Rate

"What"





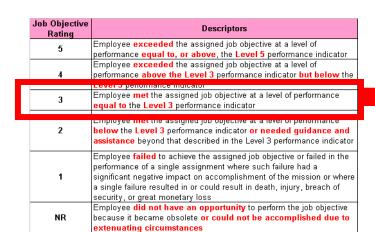
Rating

Exhibits the highest standards of professionalism.

PORTING SOLDIERS

Objective

"What" #C



□ Demonstrates high standards of professional

conduct and represents the organization effectively.

#C



| Professional and Analytical | Pay Schedule - Pay Band 2 |
|---|---|
| Level 3 | Level 5 |
| □ Completes work that supports mission-related | Performs all the elements of Level 3 and: |
| objectives, anticipating and overcoming difficult | ☐ Achieves outcomes and results that are superior in |
| obstacles by using established methods; ensures | quality, quantity, and/or impact to what would ordinarily |
| completed work is technically sound, accurate, | be expected at this level. |
| thorough, documented, and meets applicable | |
| authorities, standards, policies, procedures, and | |
| guidelines. | |
| □ Plans, organizes, prioritizes, and schedules own | □ Persists in overcoming obstacles and puts forth |
| work activities to complete assignments in a timely | extra effort to accomplish difficult assignments when |
| and effective manner and makes adjustments to | demands are very heavy. |
| respond to changing situations. | |
| ☐ Demonstrates a willingness to accept and execute | □ Seeks out new responsibilities, assignments, and |
| new assignments and responsibilities. | opportunities to contribute beyond what is expected. |

Performance Indicators







Performance

Rate "What"

Consider | "How" #A

3

"What" #A

X X X How"

Objective

Technical Proficiency

Cooperation and Teamwork

Communication

When assessing the contributing factors, supervisors should consider the selected factors as a whole, or in the aggregate, as they apply to the job objective.

Rate "How"

+1

0

-1

| Contributing actor Impact | Descriptors |
|------------------------------|---|
| 1 | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Enhanced benchmark descriptor(s). |
| 0 (Neutral) | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Expected benchmark descriptor(s) but below that described by the Enhanced benchmark descriptor(s). |
| -1 | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance below the description provided in the Expected benchmark descriptor(s). |



- _

| CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules) | | | | |
|---|--|--|--|--|
| Technical Proficiency | | | | |
| Work Behaviors | | | | |
| - Demonstrates and applies relevant and appropriate knowledge and skills to perform work activities. | | | | |
| - Stays up-to-date in profest or al/technical specialties. | | | | |
| - Acquires, develops, and maintains relevant and appropriate job skills through training or other developmental activities. | | | | |
| - Uses appropriate and available technology or tools to perform work activities. | | | | |
| Demonstrates an understanding of the organization's mission, functions, values, and applicable policies and procedures. | | | | |
| - Develops and maintains an awareness of internal/external factors affecting the organization or specific work assignments. | | | | |
| Band 2 | | | | |
| Expected Enhanced | | | | |



appropriate technology or tools) to independently perform a full range of assignments, including moderately complex work activities; seeks occasional guidance as appropriate.

- Acquires, develops, and maintains relevant job skills through a variety

Applies substantive knowledge and skills (including use of

or merinous.

- Stays up-to-date in professional/technical specialties and applies this knowledge to improve own performance and contribute to work unit

- Demonstrates a thorough understanding of the organization's mission, functions, values, applicable policies and procedures, and internal and external factors that affect the organization, seeks out opportunities to use this knowledge constructively to contribute to organizational objectives and priorities.

Additions at the Enhanced level:
- Applies depth and breadth of knowledge to independently perform

Applies depth and breadth of knowledge to independently perform
well on the most complex or varied assignments at this level.
 Takes initiative to improve technical knowledge and skills through a

Takes initiative to improve technical knowledge and skills through a variety of self-directed development activities, resulting in an increased ability to contribute to the mission.
 Is frequently consulted by others because of depth and/or breadth of

- Is frequently consulted by others because of depth and/or breadth of understanding of the organization and the internal and external factors that affect it, seeks out and capitalizes on opportunities to use this knowledge to contribute to organizational goals and outcomes.

 $\overline{\mathbf{U}}$









Performance

Rate **Objective** "What"

Demonstrates and

Stays up-to-date in

Acquires, develops

Uses appropriate a

Demonstrates an ur

Develops and maint

Applies substantive

appropriate technolog

assianments, includin

occasional guidance

Acquires, develops

Stays up-to-date in

knowledge to improv

opportunities to use theyel.

organizational objectiv

of methods

performance

#A



Consider "How"



Descriptors

In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the **Enhanced** benchmark descriptor(s).









Technical Proficiency

Cooperation and Teamwork

Communication

When assessing the contributing factors. supervisors should consider the selected factors as a whole, or in the aggregate, as they apply to the job objective.

Rate "How"

+1

(Neutral)

Develops and maintain

Respects and values in

Contributes to achieving

and flexibly with others and

Contributes to a positive

trust, and group identity.

mission, functions, valresolves them in a positive revisions

internal and external f∤to resolve disagreements

Contributing

Factor Impact

In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Expected benchmark descriptor(s) but below that described by the Enhanced benchmark descriptor(s).

-1 demonstrated a manner of performance below the description provided in the Expected benchmark descriptor(s).

Adjusted Rating

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

In the execution/accomplishment of the assigned job objective, the employee

Cooperation and Teamwork

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules) Communication

Work Behaviors

Contributes to organizat Contributes to a positive Actively listens and appropriately responds to the questions, ideas, and concerns of others.

Collaborates effectively Writes in an accurate, clear, concise, well-organized, and timely manner

in an accurate, clear, concise, comprehensive, well-organized, and

Tailors communication style (e.g., language, tone, and format) and

customizes communications to meet the audience's needs and level of

Orally communicates in an accurate, clear, concise, well-organized, and timely manner

- Tailors communication (e.g., language, tone, level of specificity) to the audience's level of understanding and to the communication medium.

| Plan | Monito | |
|--------|--------|---------|
| | | |
| | | |
| Reward | Rate | Develor |
| | | |

Expected ndividual differences and shows respect for and carefully considers diverse viewpoints and crafts

. Shares relevant knowled clear and organized responses, following up to ensure understanding.

Demonstrates a tho - Handles challenging wo timely manner; written communications typically require minimal

understanding.

Enhanced - Treats everyone fairly ar - Seeks and actively listens to others' questions, ideas, and concerns: Additions at the Enhanced level:

Adeptly reads interpersonal interactions and nonverbal cues and adjusts own behavior to more effectively communicate with others. Communicates moderately complex information, concepts, and ideas Prepares and delivers communications that are of exceptional technical quality as recognized by peers, supervisors, and/or

> Communicates complex information, concepts, and ideas to a range of audiences in a manner that facilitates their understanding.

 Anticipates and strives to mitigate potential conflicts or disagreements.









Performance

Consider

"How"

Contributing

Factor Impact

(Neutral)

-1

#B



"What" #B

Identify "How"

X Cooperation and Teamwork

Customer Focus

Resource Manag

When assessing the contributing factors. supervisors should consider the selected factors as a whole, or in the aggregate, as they apply to the job objective.

Plan

"How"

+1

| ement | |
|-------|--|
| | |
| Rate | |

| | - i Tovides tillei |
|----------------------|--------------------|
| | |
| Contributes to ad | |
| nd flexibly with oth | - Maintains regu |
| Treats evervone | their requirement |
| dividual differenc | responsive produ |
| Shares relevant l | - Discusses exp |
| Contributes to a | understanding ar |
| ust, and group ide | informed of prog |
| Handles challend | progress and sug |
| colvec them in a | - Responds to a |

Develops and m

Respects and va

Cooperation and Teamwork CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules) **Customer Focus**

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

that described by the Enhanced benchmark descriptor(s).

Descriptors

In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Enhanced benchmark descriptor(s).

In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the

description provided in the Expected benchmark descriptor(s) but below

Contributes to or Effectively identi Resource Management Contributes to a Effectively mana Work Behaviors Collaborates effe Provides timely Maintains an awareness of available resources and the process for acquiring needed resources. Identifies and advocates for resources required to accomplish work activities or projects. Makes effective and efficient use of available resources. Safeguards available resources to prevent fraud, waste, and abuse. Promotes workplace safety and security Band 2

the Expected benchmark descriptor(s).

| - Shares relevant l | - Discusses expe | |
|----------------------|--------------------|---------|
| - Contributes to a | understanding and | - Den |
| trust, and group ide | informed of progre | and th |
| - Handles challend | progress and sugg | resou |
| resolves them in a | - Responds to que | requir |
| to resolve disagree | manner. | - Use |
| level. | | again |
| | | - Pro |
| | | h a h a |

Expected monstrates knowledge of the resources available to the work unit ne processes to acquire them; identifies and advocates for rces necessary to support and contribute to mission es resources in an efficient and effective manner that safeguards st fraud, waste, and abuse.

motes workplace safety and security by demonstrating correct behaviors

Rating In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance below the description provided in



CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

Enhanced Additions at the Enhanced level:

- Anticipates changes in workload requirements and advocates for esources well in advance of when they are needed.
- Takes initiative to contribute to resource planning efforts.
- Actively assists others in using resources more efficiently Suggests flexible and innovative approaches to stretch limited resources

disagreements.





Monitor







Adjusted

Rating

Performance

Rate

"What"

Consider

"How"

Develops and mainta

Respects and values

Contributes to organ

#C

Objective

#C

Identify "How"



X Cooperation and Teamwork

Communication

When assessing the contributing factors. supervisors should consider the selected factors as a whole, or in the aggregate, as they apply to the job objective.

Rate "How"

+1

Recognizes issues

Collects information

Analyzes and integri

Identifies and evalua

Makes sound and til

Identifies and utilize

Identifies information

ways to improve effici level

conclusions

ssues; collects neces - Contributes to achie

Efficiently and effect and flexibly with others

| Contributing Factor Impact | Descriptors | | |
|-------------------------------|---|--|--|
| 1 | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Enhanced benchmark descriptor(s). | | |
| 0 (Neutral) | In the execution/accomplishment of the assigned job objective, the employee demonstrated a manner of performance matching or exceeding the description provided in the Expected benchmark descriptor(s) but below that described by the Enhanced benchmark descriptor(s). | | |

In the execution/accomplishment of the assigned job objective, the employee -1 demonstrated a manner of performance below the description provided in the Expected benchmark descriptor(s).

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

Cooperation and Teamwork

CONTRIBUTING FACTOR (Professional/Analytic Pay Schedules)

Communication

Work Behaviors

Contributes to a post - Actively listens and appropriately responds to the questions, ideas, and concerns of others

 Writes in an accurate, clear, concise, well-organized, and timely manner Collaborates effective

Orally communicates in an accurate, clear, concise, well-organized, and timely manner.

- Tailors communication (e.g., language, tone, level of specificity) to the audience's level of understanding and to the communication medium.

Band 2 Expected

dentify emerging patt - Treats everyone fairly - Seeks and actively listens to others' questions, ideas, and concerns; individual differences ashows respect for and carefully considers diverse viewpoints and crafts

. Identifies and evalua - Shares relevant knowclear and organized responses, following up to ensure understanding. ssues that affect own - Contributes to a post - Communicates moderately complex information, concepts, and ideas - Prepares and delivers communications that are of exceptional Makes timely and lotrust, and group identitin an accurate, clear, concise, comprehensive, well-organized, and of complex situations | - Handles challenging timely manner, written communications typically require minimal

assistance for unusua resolves them in a pos revisions - Reviews current wollto resolve disagreeme - Tailors communication style (e.g., language, tone, and format) and customizes communications to meet the audience's needs and level of understanding.

Additions at the Enhanced level:

- Adeptly reads interpersonal interactions and nonverbal cues and adjusts own behavior to more effectively communicate with others. technical quality as recognized by peers, supervisors, and/or
- Communicates complex information, concepts, and ideas to a range of audiences in a manner that facilitates their understanding.

Enhanced

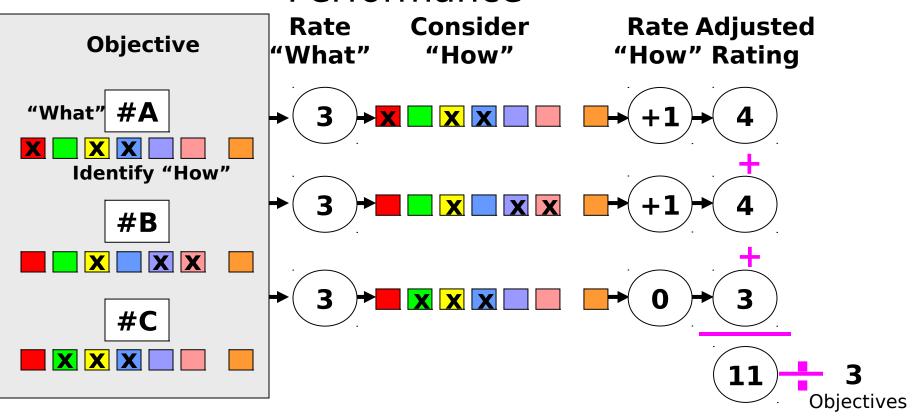
Anticipates and strives to mitigate potential conflicts or















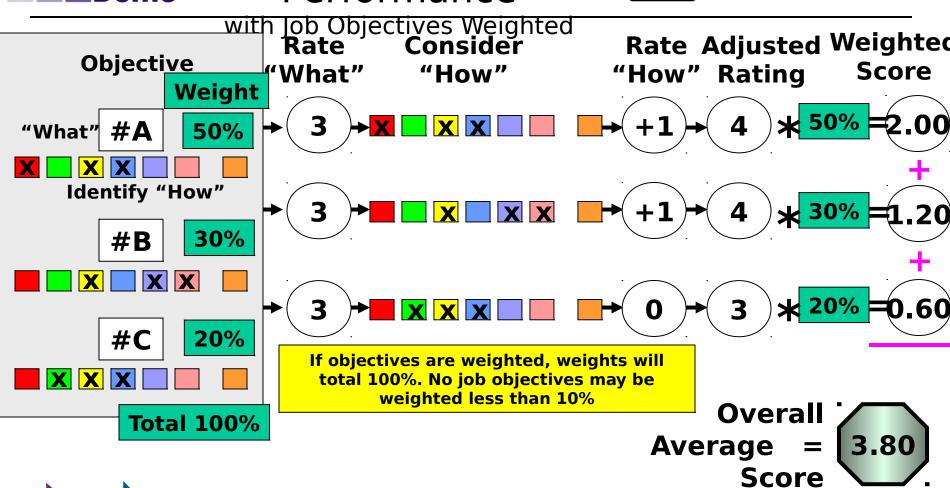


Acq Demo

Employee Performance

Rate













Recommended Rating of Record

- The recommended rating of record will be the rounded average of the adjusted ratings. When the average is .51 or higher, the rating is rounded up to the next higher whole number. When the average is .50 or lower, the rating is rounded down to the next lower whole number.

| Average Rating Range | Rating of Record | Rating of Record Descriptor |
|-------------------------|---------------------|--------------------------------|
| 4.51 to 5.00 | 5 | Role Model |
| 3.51 to 4.50 | 4 | Exceeds Expectations |
| 2.51 to 3.50 | 3 | Valued Performer |
| 2.00 to 2.50 | 2 | Fair |
| 1 on any objective | 1 | Unacceptable |





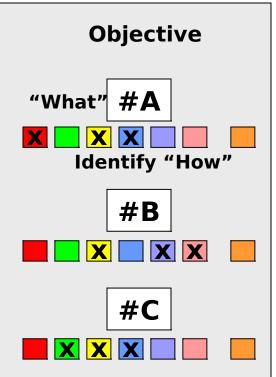


Employee Performance

Rate

Overall Average Score to Recommended Rating of Record







Weighte Overall
d Job Average = 3.80
Objective Score

| Average Rating Range | Rating of Record | Rating of Record Descriptor | |
|-------------------------|---------------------|--------------------------------|--|
| 4.51 to 5.00 | 5 | Role Model | |
| 3.51 to 4.50 | 4 | Exceeds Expectations | |
| 2.51 to 3.50 | 3 | Valued Performer | |
| 2.00 to 2.50 | 2 | Fair | |
| 1 on any objective | 1 | Unacceptable | |





Reward Employee Performance



Supervisor Recommends:

- 1. Performance rating
- 2. Number of shares (value estimated)
- 3. Split between salary and bonus

Pay Pool Panel:

1. Reconciles ratings and shares



3. Discusses with leadership to decide how best to handle resulting pay pool surplus or deficit

| Rating of Record Descriptor | Rating of Record | Shares |
|-----------------------------|------------------|--------|
| Role Model | 5 | 5 - 6 |
| Exceeds Expectations | 4 | 3 - 4 |
| Valued Performer | 3 | 1 - 2 |
| Fair | 2 | 0 |
| Unacceptable | 1 | 0 |







Reward Employee Performance



| Performance Rating | Employees Are Eligible To Receive | |
|-----------------------|--|--|
| 5 | ✓ Performance Payout✓ Base Pay Increase, | |
| 4 | ✓Bonus, or ✓Combination of both | |
| 3 | ✓ Rate Range Adjustments✓ Local Market Supplement Increases | |
| 2 | ✓ Rate Range Adjustments✓ Local Market Supplement Increases | |
| 1 | - No Increases | |







Payout Decision Points





SHARES

- Based on Rating
- Driven by Share Range
- Considerations may include
 - Complexity of work
 - Overall contribution
 - Organizational success
 - Others*

| Rating | # Shares |
|--------|--------------|
| 5 | 5 - 6 |
| 4 | 3 - 4 |
| 3 | 1 - 2 |
| 2 | 0 |
| 1 | 0 |

DISTRIBUTION

- Pay increases cannot exceed maximum of pay band
- Considerations may include
 - Current salary
 - Complexity of work
 - Overall contribution
 - Organizational success
 - Local market salary levels
 - Attrition and retention rates
 - Others*

* Share and Distribution Decisions Must Be Consistent With Merit Systems Principles





More! Payout Decision Points



SC1930.7.3. Prior to the first performance payout, Components shall develop plans for managing pay progression and provide copies to the USD P&R.

SC1930.9.5. Subject to any DoD or Component supplemental guidance, pay band control points may be established in order to manage pay progression. The definition and use of control point must be consistent with merit system principles and shall be applied consistently to similar positions in the same pay band and career aroup within a pay pool.

1

Entry Level / Developmental

\$25,195 - \$60,049

2

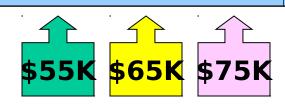
Full Performance Level

\$38,175 - \$85,578

3

Program
Manager/Expert

\$74,608 - \$124,904







Pay Pool Calculations





| | А | В |
|----------|-----------------------|-------------|
| 1 | Employees | Page Colory |
| <u> </u> | Employees | Base Salary |
| 3 | Employee A | \$39,584 |
| 3 | Employee B | \$42,356 |
| 4 | Employee C | \$22,453 |
| 5 | Employee D | \$73,851 |
| 6 | Employee E | \$62,453 |
| 7 | Total | \$240,697 |
| _ | | - |
| 8 | Payout Factor | 6.6% |
| 9 | Pay Pool Value Payout | \$15,886.00 |

| С | D | Е | |
|--------|--------|--------------|--|
| | | Salary Share | |
| Rating | Shares | Product | |
| 5 | 6 | \$237,504 | |
| 4 | 4 | \$169,424 | |
| 5 | 5 | \$112,265 | |
| 3 | 2 | \$147,702 | |
| 4 | 4 | \$249,812 | |
| | 21 | \$916,707 | |

| G | Н | | J |
|-------------|--------|-------------|-------------|
| | | Share | Empl Perf |
| Base Salary | Shares | Value/Share | Payout |
| \$39,584 | 6 | 0.017329422 | \$4,115.81 |
| \$42,356 | 4 | 0.017329422 | \$2,936.02 |
| \$22,453 | 5 | 0.017329422 | \$1,945.49 |
| \$73,851 | 2 | 0.017329422 | \$2,559.59 |
| \$62,453 | 4 | 0.017329422 | \$4,329.10 |
| \$240,697 | 21 | 0.017329422 | \$15,886.00 |

1. Total Base Salaries is \$240,697

10 Total Salary Share Product

11 Share Value/Share

- 2. Total Base Salaries X Payout Factor = Pay Pool Value is \$15,886
- 3. Base Salary X Shares = Salary Share Product is \$916,707

\$916,707

0.01732942

- 4. Pay Pool Value / Total Salary Share Product = Share Value per Share is 0.01732942 or 1.73%
- 5. Base Salary X Shares X Share Value = Employee A Performance Payout is \$4,116

(Base Pay Increase, Bonus, or Combination of)

This information is subject to change: Specific Pay Pool operations are still being worked





New

New

Reward Employee Performance



- Considerations in Determining Share Assignment and Payout Distribution
 - Current salary level and complexity of work performed in comparison with others in similar work assignments;
 - Performance-based compensation received during the rating cycle
 associated with promotions, reassignments, or awards.

Local market salary levels of comparable occupations in private sector and other government activities;

Attrition and retention rates of critical shortage skill personnel;

- Overall contribution to the mission of the organization; and
- The need to stay within allocated funds.
- All considerations must be consistent with Merit System Principles





Reward Employee Performance



Discretionary Performance Payouts

 Pay pool managers may use appropriate funding sources (not pay pool funds) to provide for discretionary performance payouts



Develo

- Recognizes extraordinary performance by individuals and teams/organizations
- Discretionary payouts can take following the form:
 - Extraordinary pay increase (EPI)
 - Organizational / team achievement recognition (OAR)
 - ➤ Accelerated compensation for developmental positions (ACDP) [only for Pay Band 1 in select pay sedules]



Funding and Business Rules





Annual Payout

Pay Pool Funds

Element 1 - Performance-Based Salary Increase (Historical Spending)

Element 2 - Rate Range Adjustment Remainder, If Any (SECDEF)

Element 3 - Performance-Based Cash Award (Historical Spending)

Rate Range Adjustment (SECDEF)
Local Market Supplement (SECDEF)

Discretionary Funds (Optional)

Extraordinary Pay Increase

(additional increase to base salary, bonus, or a combination)

Organizational / Team Achievement Awards

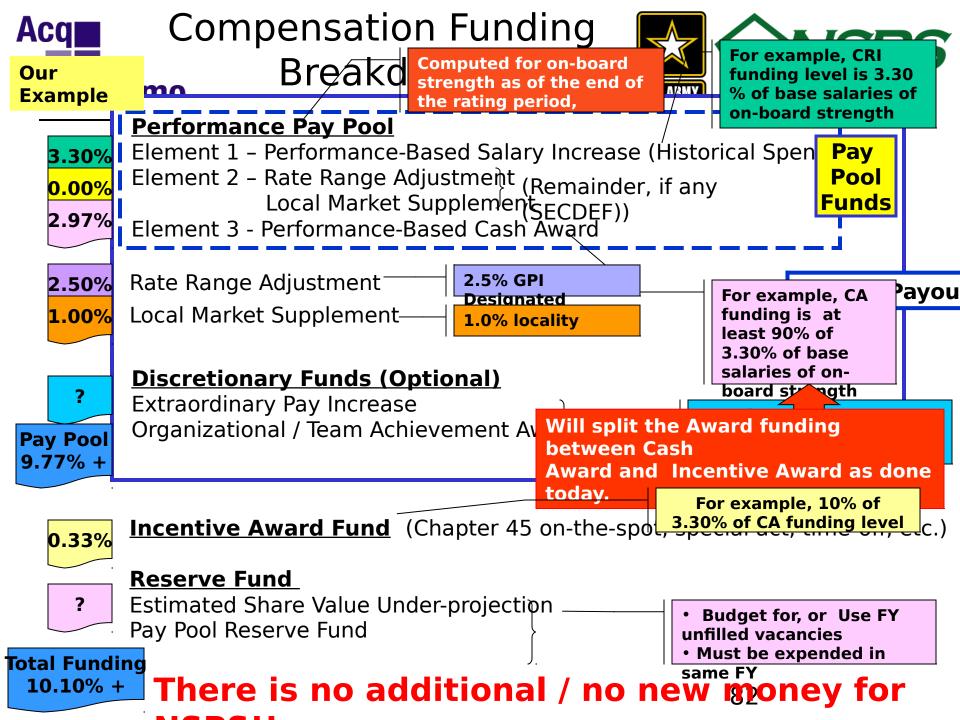
(additional increase to base salary, bonus, or a combination)

<u>Incentive Award Fund</u> (Title 5 award program, i.e., on-the-spot, special act, time-off, team <u>Pay for Developmental Employees</u> - Accelerated Compensation for Development Position <u>Reserve Funds</u> - Estimated Share Value Under-projection Fund and Pay Pool Reserve Fund

Other Considerations

- Conversion in (Buy-out of Pro-rated Within Grade Increases)
- Setting an Employee's Starting Pay
- Setting Pay Upon Reassignment [employee-initiated may up to 5% one time, management-directed may up to 5% multiple times]
- Setting Pay Upon Promotion [6% to 20%, higher level approval for greater than 20%]
- Setting Pay Upon Reduction in Band (voluntary may decrease or increase up to 5% multiple times)
- Overtime Pay rules
- Pocruitment Polocation and Potentian Incentives

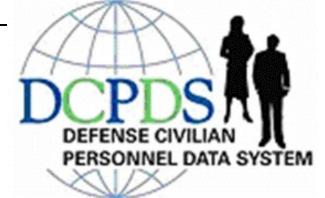
81





Performance Appraisal Application

NSPS



Automated tool that will aid in:

- Creating performance plans
- Capturing the recommended rating levels
- Capturing the overall rating of each employee

Part of the Defense Civilian Personnel Data System (DCPDS)

- Accessible to employees and supervisors upon conversion to NSPS
- Accessed via My Workplace (supervisor/manager) or MyBiz (employee)





Administrative Reconsideration / Grievance



Employees may challenge:

Performance rati

| Job Objective Rating |
|-------------------------|
| 5 |
| 4 |
| 3 |
| 2 |
| 1 |

Employees may not challenge:

Performance payout

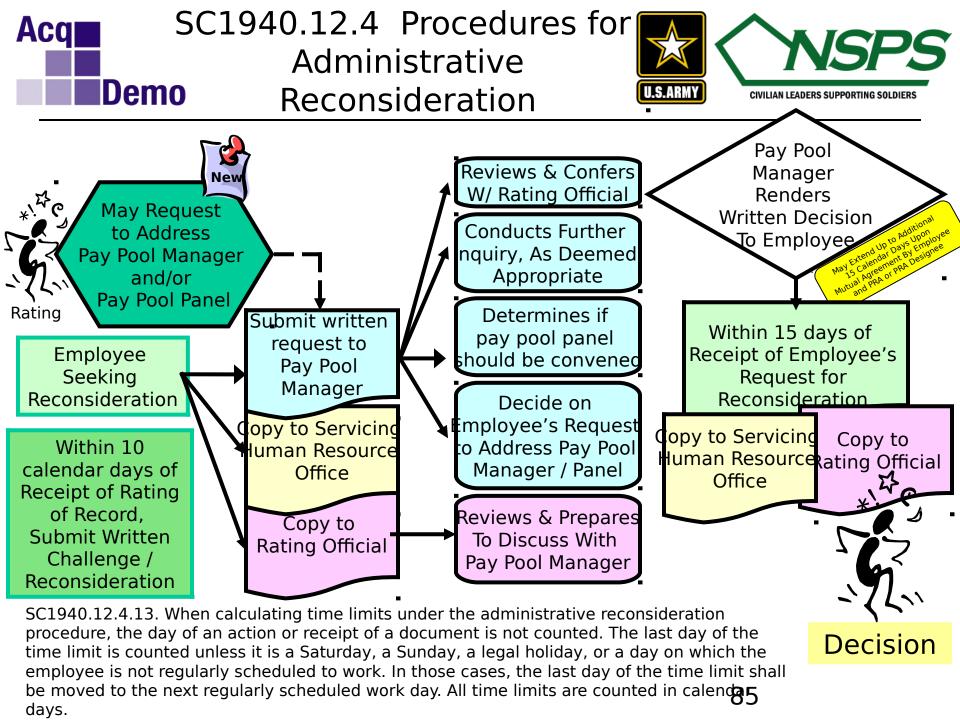
Number of shares

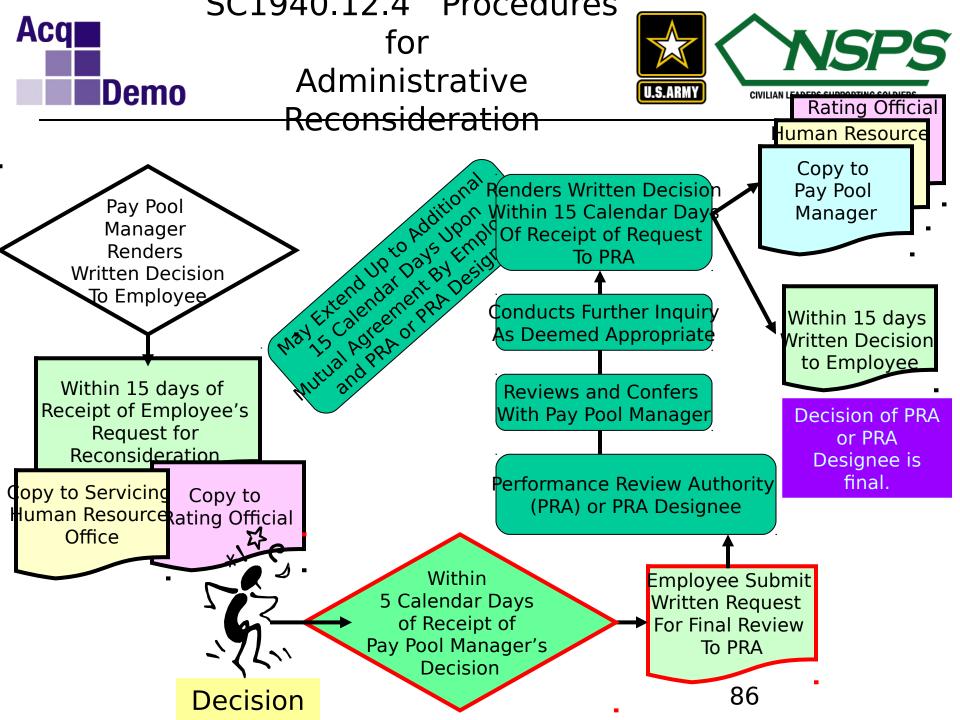
Value of shares

Distribution of payout

- Two avenues to challenge a rating:
 - Administrative reconsideration procedure (available to all employees)
 - Negotiated Grievance procedure (available only to bargaining unit employees)

SC1940.12.4.3. Allegations that a performance rating was based on prohibited discrimination, such as race, color, religion, sex, national origin, age, physical or mental disability, or reprisal may not be processed through the reconsideration process, but instead shall be processed through the Equal Employment Opportunity discrimination complaint procedure.







Prerequisites for NSPS Training



Prerequisites and "bring along requirements:

- Complete NSPS 101 on line http://www.cpms.osd.mil/nsps/index.html.
- Read NSPS brochures:
 - Manager/Supervisor: Focusing on Performance
 - Manager/Supervisor: Communicating with Your Staff
 - Employee: Focus on Performance
 - Employee: Communicating with Your Supervisor
- Bring with you to class:
- Your NSPS conversion career group, pay schedule, and pay band
- Your current contribution / performance objectives and, if a supervisor, a position requirements document / position description of one of your employees
 - Your organization's strategic plan / goals



NSPS Supervisor Training 2-Day Session



Training Schedule To Be Announced



NSPS Employee Training 1-Day Session September



Training Schedule To Be Announced



To Register for NSPS Training Must Register on CHI



- Instructions for using the Civilian Human Resource Training Application System (CHRTAS)
- Step 1: Log into CHRTAS by clicking on the following URL address: https://www.atrrs.army.mil/channels/chrtas/default.asp

If you have any problems, contact HRD 410 306-1203, 1202, or 0185.

- On left side of screen under Student Functions:
- If this is the first time you have used CHRTAS, you will need to click on Update/Create Student Profile. If you already have a profile built, click on Prepare Application.
 - From the middle of the screen where it says "Please sign in below"
- Select Army as your category from drop down menu Indicate whether you want to sign on using your CAC, AKO, or SSAN/DOB

You will be asked to verify your SSAN & DOB – it is critical that you have this entered correctly in order for CHRTAS to pull information from your profile. Please take time to verify, then click ok. At the next screen you'll need to verify that Army is the proper organization designation – click "Continue". Occasionally there is a glitch in the system and even though you enter your SSAN and DOB correctly you will get an error message. If this happens, call one of the above numbers for assistance.

- Step 2: Build your student profile_(if you already have a profile, skip to Step 3)
- ►At the next screen, complete all the requested information. Make sure you enter the correct email address for yourself and your supervisor, AKO address is preferred. When completed, click on the red "create/update CHRTAS record" button. You should get a message stating that your profile has successfully been updated. If you do not get this message, and your profile reappears on the screen, look for the red error messages and make the necessary corrections.
- ►If you have any problems, call HRD 410 306-1203, 1202, or 0185.

Step 3: To Prepare Application for a class

- You'll need to click on "Prepare Application" again.
- At the next screen, make sure the FY is correct
- For Region: select 0104 for CHRA-NE Region
- For course designation: Supervisors select NB7ABS THIS IS AN EXAMPLE Employees select NB7ATE - EXAMPLE
- Click on search
- Click on the appropriate location
 - ► Select the class number for the date you wish to attend. ARBA classes will begin with the letter P for supervisors or D for employees, i.e., P03 is number for supervisor class, 8-9 Aug.

Your course application is now completed based on information in your profile and information you just entered about the course in which you wish to enroll. Carefully check the application for accuracy and correct or update if necessary.

► Scroll to bottom of screen and press the red "Submit This Application" button.
You'll get a separate email message confirming your registration. Closer to the class date you'll get reporting instructions, directions, and hotel info (for those who must travel from other sites).



Deployment Timeline





- Sep / Oct / Nov 06 NSPS Training See Previous Slides
- 30 Sep 06 End Of 2006 CCAS Cycle Your Last CCAS!
- NLT 12 Oct 06 Complete CCAS Employee Self Assessments / Forward to Supervisor
- NLT 31 Oct 06 Complete / Forward CCAS Supervisor Assessments, Recommended Factor Categorical And Numerical Scores to Pay Pool Panel Member
- 1-29 Nov 06 Draft NSPS Job Objectives With Supervisors and Forward to Higher Level Reviewer (or Pay Pool Panel)
- 1 10 Nov 06 Panel Members Forward Recommendations To Pay Pool Manager
- XX Nov 06 1st 2006 CCAS Pay Pool Panel Meeting
- XX Nov 06 2nd 2006 CCAS Pay Pool Panel Meeting And Review NSPS Job Objectives
- 11 Dec 06 Optional Interim 2006 CCAS Results Part I
- 7 Jan 07 Effective Date Of New CCAS Payout
- NLT 12 Jan 07 NSPS Job Objectives Approved By Higher Level Reviewer, Sign by Supervisor and Employee
- 21 Jan 07 Conversion To NSPS
- Feb / Mar 07 Pay Pool Management Training
- Jul 07 NSPS Mid-Point Pay Pool Panel Exercise
- Jul Sep 07 Sustainment Training
- 30 Sep 07 or 31 Oct 07 End Of NSPS Rating Cycle
- Oct Nov 07 NSPS Pay Pool Panel Process
- 6 Jan 08 Effective Date Of NSPS Payout



Additional Resources



- NSPS website: http://www.cpms.osd.mil/nsps/
- Army NSPS website: http://cpol.army.mil/library/general/nsps/
- Army NSPS training website: http://www.chra.army.mil/NSPS-training/index.htm
- Your Civilian Personnel Advisory Center
- Your Transition Manager